

START HERE TEAM

The Why

The greatest obstacle for a person to take their next step is the unknown. Start Here exists to bring clarity to a person's next step.

The Win

Creating an easily accessible process for people to find their next step in their walk with God.

Guidelines

- Arrive on time and attend the Guest Operations Team huddle
- Part of creating a comfortable environment is being easily recognizable to our guests. (Identification, Lanyard, etc.)
- Connect with your Start Here Team Members when you arrive.
- In the huddle, specific or additional tasks will be assigned to you concerning any details specific to the weekend.
- Refrain from using your phone while serving.
- If you will miss your opportunity to serve, please inform your scheduler.

- Maintain positive body language (smile, make eye contact, and stand with good posture).
- Be familiar with the building and general guest information.

Pre-Service Booth

- Identify first time guests and give out First Time Guest Tubes
- Help guests locate applicable facilities on campus.
- Be available to escort guests to any place on campus.
- Encourage guests to fill out connect cards and collect their free gift at end of service.

Post-Service Booth

- Hand out free gift to guests that turn in connect card.
- Interact with guests and members and guide them to taking their next step.
- Create a warm and friendly booth to thank guests for attending Point Church and invite them back.