

# SANCTUARY HOST TEAM

## **The Why**

Often guests will form a lasting opinion of a church in the first 10 minutes of their visit. The Sanctuary Host Team exists to create an environment conducive to connecting with Jesus. By friendly mannerisms and helpful actions, we remove obstacles that may stop guests from experiencing God.

## **The Win**

Create a comfortable environment for guests by offering a sincere greeting and acknowledging each guest as they enter the sanctuary. Help guests find good seats and show them that we care!

## **Guidelines**

- Arrive on time and attend the Guest Operations Team huddle
- Part of creating a comfortable environment is being easily recognizable to our guests. (Identification, Lanyard, etc.)
- Connect with your Host Team Members.
- In the huddle, specific or additional tasks will be assigned to you concerning any details specific to the weekend.

- Greet each guest enthusiastically as though you were expecting them. Show them that you are glad they are here.
- Refrain from using your phone while serving.
- If you will miss your opportunity to serve, please inform your scheduler.
- Maintain positive body language (smile, make eye contact, and stand with good posture).
- Be familiar with the building and general guest information.
- Personally escort guest to a seat as they enter your area.
- Sanctuary Hosts remain in assigned posts until message begins then you may be seated.