

WELCOME TO GUEST OPERATIONS TEAM

You make the difference. None of this is possible without the body of Christ working together. We are so glad you are here and have taken the step to use your gifts and skills to set the stage for God to work. On the Guest Operations Team, you will be a part of creating a comfortable environment for our guests so they can be open to hear the truth of God's Word. You are truly influencing environments where life change happens. Our hope is that you will grow in your relationship with Jesus and build relationships and community as you serve the local church.

Our Mission is Simple

WE EXIST TO POINT PEOPLE TO JESUS!

Guest Operations Dream Teamers understand that new guests are likely to form an opinion about Point Church within the first minutes of their experience. From the second a guest pulls into the parking lot, the Guest Operations Team sets the atmosphere for people to experience God!

All Teams

All Guest Operations Team members should be attentive to guests!
Part of creating a comfortable environment is being easily approachable by our guests.

Be friendly and smile!

First Steps Team

Create a welcoming environment for those looking to take their next step in serving the Kingdom of God. Arrive 15 minutes before class to prepare the First Steps room.

Be approachable and provide clear directions and appropriate next steps for our guests.
Smile!

Foyer Host Team

Greet each guest enthusiastically. Show them that you are glad they are here.

Maintain positive body language (smile, make eye contact, stand with good posture).

Guest Operations Team

Sanctuary Host Team

Be proactive! Actively look for guests to assist and politely inform them that you have seats for them.

Maintain positive body language (keep your back to the stage, smile, make eye contact, and stand with good posture).

Quietly move to the back of the auditorium at the end of the service to greet guests on their way out and invite any new guests to the START HERE booth in the back.

Hospitality Team

Welcome every guest who approaches the hospitality area and assist them as needed.

Consistently provide the coffee and water in a neat, well-presented area.

Maintain the cleanliness and presentation of the hospitality area as well as seating areas throughout the lobby.

Serve Team

Prepare to serve each week in a variety of tasks. Each Weekend will bring new challenges and opportunities as you work to create a dynamic space for God to do great things!

Before service - pray over the seats in the auditorium. You have set the stage for God to do what only He can do.

Prayer Team

Be prepared to take your position at altar promptly when minister calls for Prayer Team. Have anointing oil and prayer cloths ready and come with an expectation for a move of God.

You are the first contact for a guest seeking an encounter with Jesus!

Start Here Team

Welcome guests who approach the START HERE area.

Pre-Service - Assist new guests by answering questions or walking with them to tour different areas of the church. Have knowledge of each ministry area including ages and locations for ministries.

Post-Service - Collect Connect Cards and present first-time guest gifts.

Guest Operations Team