

# SERVE TEAM

## The Why

Often guests will form a lasting opinion of a church in the first 10 minutes of their visit. The Serve Team exists to create an environment conducive to connecting with Jesus. By friendly mannerisms and helpful actions, we remove obstacles that may stop guests from experiencing God.

## The Win

To be available at any time during your assigned service to serve where needed. Each weekend brings new and exciting challenges and opportunities, the Serve Team is available to meet them all!

## Guidelines

- Arrive on time and attend the Guest Operations Team huddle
- Part of creating a comfortable environment is being easily recognizable to our guests. (Identification, Lanyard, etc.)
- Connect with your Serve Team Members when you arrive.

- In the huddle, specific or additional tasks will be assigned to you concerning any details specific to the weekend.
- Refrain from using your phone while serving.
- If you will miss your opportunity to serve, please inform your scheduler.
- Maintain positive body language (smile, make eye contact, and stand with good posture).
- Be familiar with the building and general guest information.
- Before service - pray over the seats in the auditorium. You have set the stage for God to do what only He can do