

FOYER HOST TEAM

The Why

Often guests will form a lasting opinion of a church in the first 10 minutes of their visit. The Foyer Host Team exists to create an environment conducive to connecting with Jesus. By friendly mannerisms and helpful actions, we remove obstacles that may stop guests from experiencing God.

The Win

Create a comfortable environment for guests by offering a sincere greeting and acknowledging each guest as they enter the building.

Guidelines

- Arrive on time and attend the Guest Operations Team huddle
- Part of creating a comfortable environment is being easily recognizable to our guests. (Identification, Lanyard, etc.)
- Connect with your Host Team Members.
- In the huddle, specific or additional tasks will be assigned to you concerning any details specific to the weekend.
- Greet each guest enthusiastically as though you were expecting them. Show them that you are glad they are here.
- Refrain from using your phone while serving.
- If you will miss your opportunity to serve, please inform your scheduler.
- Maintain positive body language (smile, make eye contact, and stand with good posture).

- Be familiar with the building and general guest information.
- Personally, escort any guest who asks where something is located. This helps them feel valued. Avoid pointing or giving directions.
- Foyer Hosts remain in foyer for duration of assigned service.